

1 Contact Information		
Name (please print)	Email Address	
Return Shipping Address	Daytime Phone Number	Other Phone Number
2 Memory Card Description		
Type: Compact Flash___ Multimedia ___ SmartMedia ___ SecureDigital ___ Memory Stick ___ IBM Microdrive ___ xD Picture Card ___ USB Flash Drive ___		
Card Manufacturer	Digital Device Manufacturer	Model No.
3 Problem		
Brief Description of Problem	How many pictures, audio, data or movie files lost?	
4 Instructions		
Specific Recovery Instructions	<input type="checkbox"/> Call me after evaluation <input type="checkbox"/> Recover Files to CD	
5 Return Shipping Method		
Regular US Mail Included. For alternate shipping method please indicate below.	<b>Memory Size</b>	<b>Price</b>
Insurance _____ (Add \$2.20)	Up to 8 MB	39.95
US Priority Mail _____ (Add \$4.30)	16 MB	54.95
FedEx Second Day _____ (Add \$10.00)	32 MB	64.95
FedEx Overnight _____ (Add \$18.00)	64 MB	74.95
	128 MB	89.95
	256 MB	114.95
	512 MB	139.95
	1 GB	169.95
6 Credit Card Information		
Visa ___ Master Card ___ (ATM Cards with Visa or Master Card Logos accepted as well.)		
Exact name on credit card (Please Print)		
Credit Card Number	Expiration Date	
Billing Address (If different from above)		
Cardholder Signature	Date	
Send this completed form along with your flash memory card to:		
Flash Media 911 1165 Ida Way Melbourne, FL 32940		